

FROZEN RODENTS

ARRIVAL GUIDE

Frozen Feeders Introduction

PetWave source premium quality frozen feeders from leading suppliers in Australia. Our Frozen Feeder Rodents, Rabbits and Quails are much safer for your reptiles than live mice and rats.

Live rodents can be a safety concern for your pet, as they may bite or attack when being fed to your pet. If caught or afraid, a rodent may use its teeth or feet to defend itself, causing sometimes fatal injuries to your reptile pet. Feeding frozen rodents ensures that any possibility of bites is eliminated.

PetWave's frozen rodents are bred in state-of-the-art, quarantine-controlled laboratories, staffed by expert personnel. Unfortunately, not all rodents bred come with the same care and guarantee that we offer.

Our frozen rodents are free of mites, fleas, ticks and internal parasites. We also have a particular focus on eliminating the risk of Salmonella poisoning, which can be a serious danger to both handlers and your pets.

For pet safety and your peace of mind, our feeders are disease and pathogen free.

Our frozen rodents have been fed using a nutritious, organic formula, free of added hormones or antibiotics.

We take the welfare of our animals very seriously and guarantee all stock is humanely and safely culled.



Frozen Feeder Arrival and Storage



Once you place your order for frozen feeders, PetWave professionally pack and ship with absolute care and diligence. Each order is shipped as soon as possible after you order, from Monday to Thursday each week, to ensure that your frozen food is not delayed over the weekend.

Our shipping options are designed to minimise transport times for frozen foods and include refrigerated freight (where available) and insulated polystyrene eskies, packed with ice packs or dry ice. We strongly recommend that the delivery address that you provide is attended so that delivery can be accepted during business hours. This is important so that the frozen products can be transferred to an appropriate environment immediately.

Once your frozen feeders arrive, you should place them immediately in the freezer. When frozen, you can safely keep frozen rodents for up to 6 months.



PetWave
PREMIUM PRODUCTS - PERFECT PRICES



Feeding Frozen Feeders to Your Pets

It's important to never feed your pet frozen food. It will always need to be thawed and fed once defrosted.

You should let the frozen feeders defrost in the fridge or at room temperature, but never in a microwave.

Best practice is to keep your frozen feeders in a separate food container, and not come in to contact with surfaces where human food is prepared. To safely defrost your frozen feeders, you should remove the required number of rodents from the freezer and place them in to your separate food container. You can fill the container with cold water to expedite the process, leaving them submerged in the water until fully thawed. Alternatively, if you are not in a hurry, you can leave the frozen feeders in the refrigerator to slowly defrost. Just prior to feeding, run near-hot water into the feeder container, raising its temperature to just above room temperature. For more information, check our blogs '[5 Simple Tips for Safely Thawing Frozen Feeders](#)' and '[7 Deadly Mistakes When Thawing Frozen Snake Food](#)'

Why Won't My Pet Eat Frozen Feeders?



While most reptiles will take and enjoy thawed frozen feeders immediately, some may be a little more stubborn and require your time and patience. You can also try a few things to encourage your pet - adjusting the size of the feeders, making sure the food is warm, dangling the food in front of your pet using long tongs, and feeding a small live food, such as an insect, just prior to the feeder. For help selecting the right feeders for your reptile, check our blog '[What's the right size Reptile Feeder for my Snake?](#)'

Types of Frozen Rodent Feeders Available

PetWave stocks a variety of frozen rodents of different types and sizes to cater your pets, including:



[Frozen Mice](#)

- Weaner mice
- Pinkie mice
- Hopper mice
- Fuzzies mice
- Extra large mice
- Adult mice

[Frozen Rats](#)

- Weaner rats
- Pinkie rats
- Fuzzie rats
- Small rats
- Medium rats
- Large rats
- Jumbo rats
- Super jumbo rats

ABOUT PETWAVE

PetWave is an Australian online pet supply company that is expert in shipping delicate, live and frozen products to you and your pet's door.

We know that your time is valuable & you want access to reliable, premium products at perfect prices. We are able to satisfy your needs through our premium online offer.

We are very proud to offer the highest quality and largest selection of live fish, aquarium plants and driftwood creations, a wide range of live food such as insects, frozen pet food especially for snakes, lizards, amphibians and birds of prey and many rare, creative and beautiful decorations for your aquarium and terrarium.

Visit us at www.petwave.com.au | customercare@petwave.com.au



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